

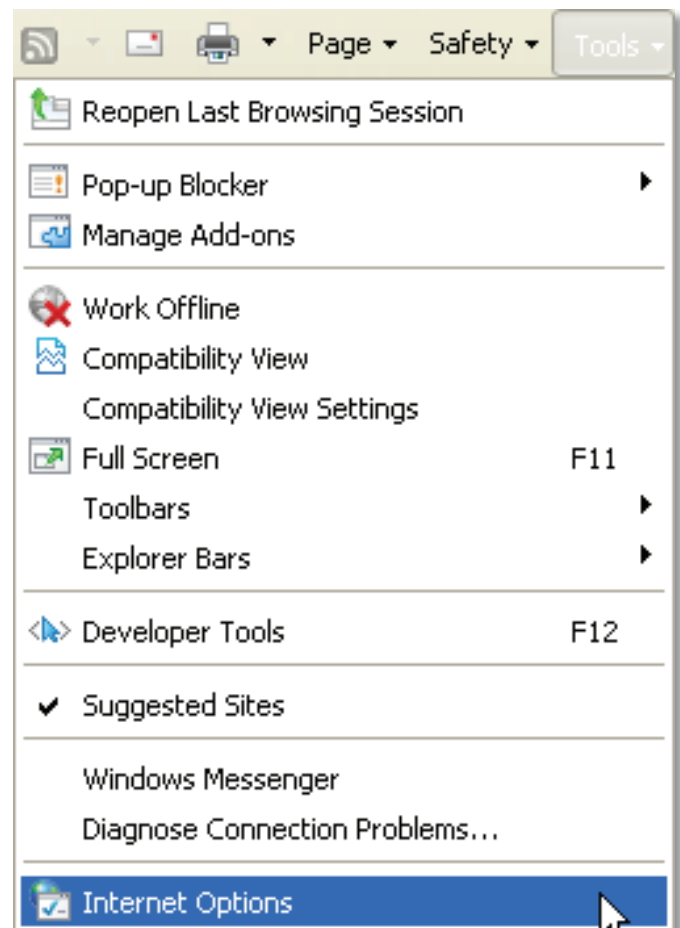
Configuring Internet Explorer 8

To ensure you have your Internet Explorer browser setup correctly, please follow the instructions below:

1. Close all Internet Explorer browser windows you currently have open, then launch a new Internet Explorer browser.
2. Type the Trading Platform website address into the address bar and press **'Enter'**. Once the page has loaded, click once on a white spaced area (or an area with no images or text) within the web site using your mouse. Once that has been done, press and hold **CTRL+F5** on your keyboard (only do this once). This will force the browser to reload the page and obtain the most up-to-date version of the website.

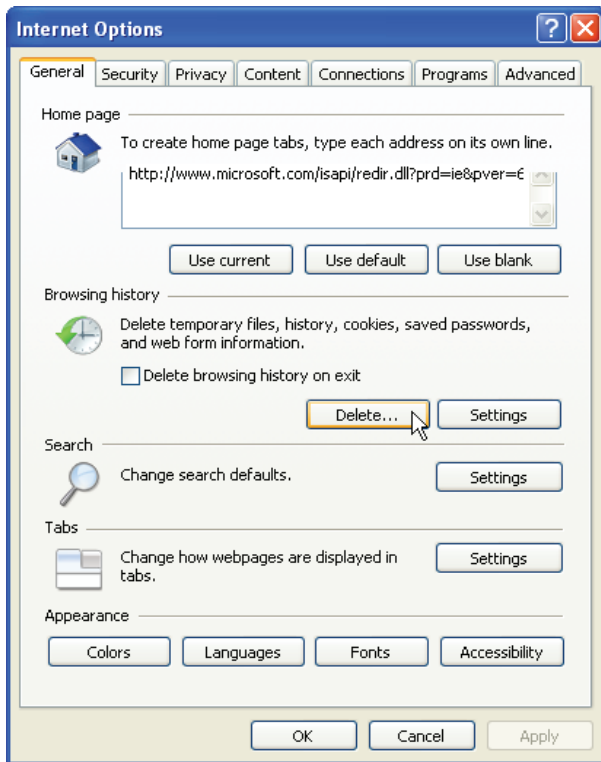
Now check to see whether the problem you are encountering still exists. If so, continue on to **Step 3**.

3. Go to **'Tools'** then **'Internet Options'** and perform the following:

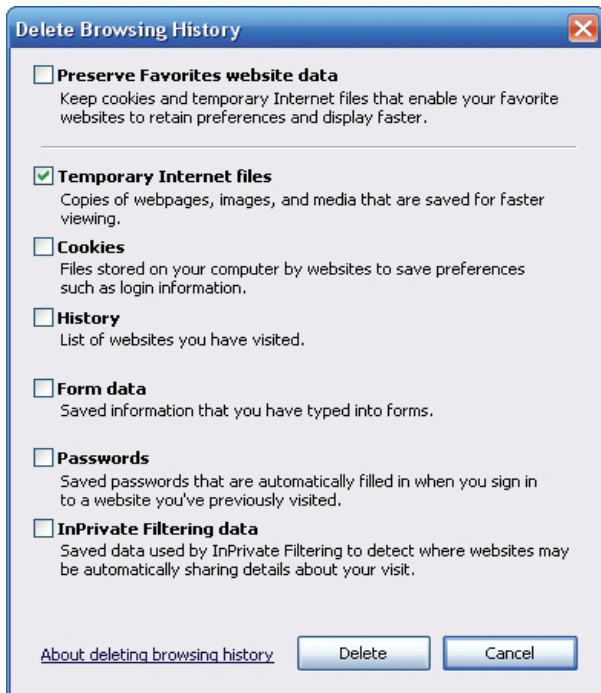


On the General Tab:

- Under **'Browsing history'** click **'Delete'**.



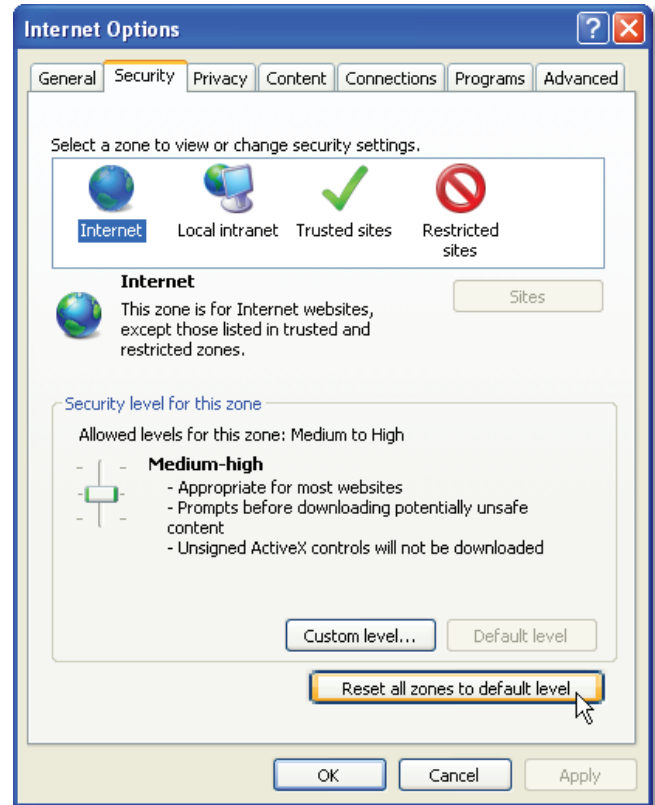
- Select the following check boxes:
 - Temporary internet files



- Then click **'Delete'**.

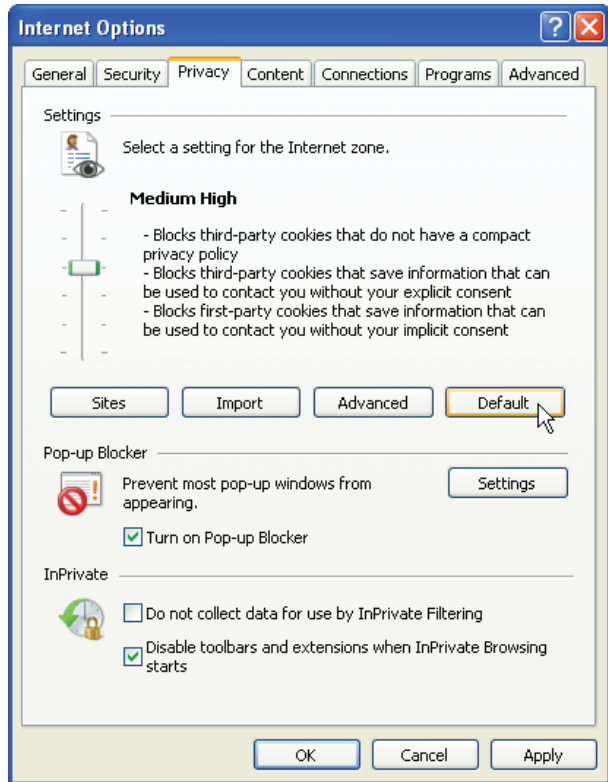
On the Security Tab:

- Click on **'Reset all zones to default level'**. If this option is greyed out all zones are currently already set to default.

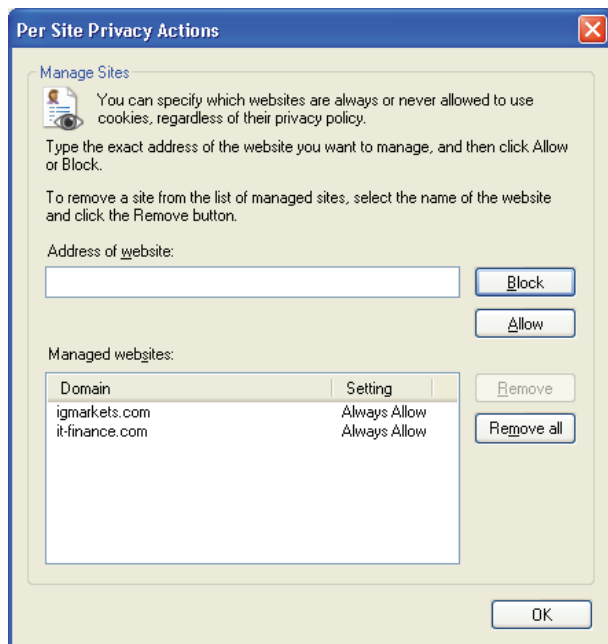


On the Privacy Tab:

- Click on the **'Default'** button. If this option is greyed out, your Privacy settings are already set to default.



- Click on **'Sites'**.



- Please add the following websites to the Managed websites list.

igmarkets.com
it-finance.com

- Enter each name individually in the **'Address of website'** box and click **'Allow'**. Then click **'OK'** twice.

Restart your Internet Connection

To help resolve any internet connection issues, please restart your internet connection device.



Router/Modem – Simply unplug the power cable for 30 seconds, then plug it back in.

(Please note: This may affect other programs you have running as you will temporarily lose your Internet connection. It will automatically reconnect after 1-2 minutes).

It is advisable to restart your router or modem on a regular basis to ensure you have a 'fresh' connection to your Internet Service Provider (ISP).



3G/Wireless USB Modem – Simply restart your computer then reconnect to your wireless Internet provider.

If the problem is not resolved there may be further problems with the browser, or security software currently running on your computer may be causing an issue.

To help isolate the problem, we suggest that you test with an alternate web browser. Mozilla Firefox is a highly recommended web browser that can be installed from <http://www.firefox.com>.

If Mozilla Firefox also fails please contact our Helpdesk and provide details of any security software (antivirus or firewall) you currently have installed.